

Keeping your doors
open for business
is our business



Service agreements
for your entrance solutions

ASSA ABLOY

ASSA ABLOY Entrance Systems

Do small components slow your business down?

Your entrances deserve expert service from your local service team
A steady flow of people, goods and services through your entrances every day is a sign of a healthy business.

But heavy traffic also puts your doors under pressure. Every little component is working overtime to keep them running and issues are more likely to occur.

And what happens if your doors stop working?

- Customers have to go elsewhere
- Production stands still
- Revenue is lost

All because those doors have been working hard, opening and closing, day in and day out.

Even something as robust and well-engineered as an ASSA ABLOY automatic door needs service to stay in great working order. That is why we offer the industry's most complete, flexible service solutions.

With local presence and operations in your country, ASSA ABLOY Entrance Systems have specialized service technicians on call to help you take care of your service needs, so you can focus on business.

What would happen if your doors did not open for business?

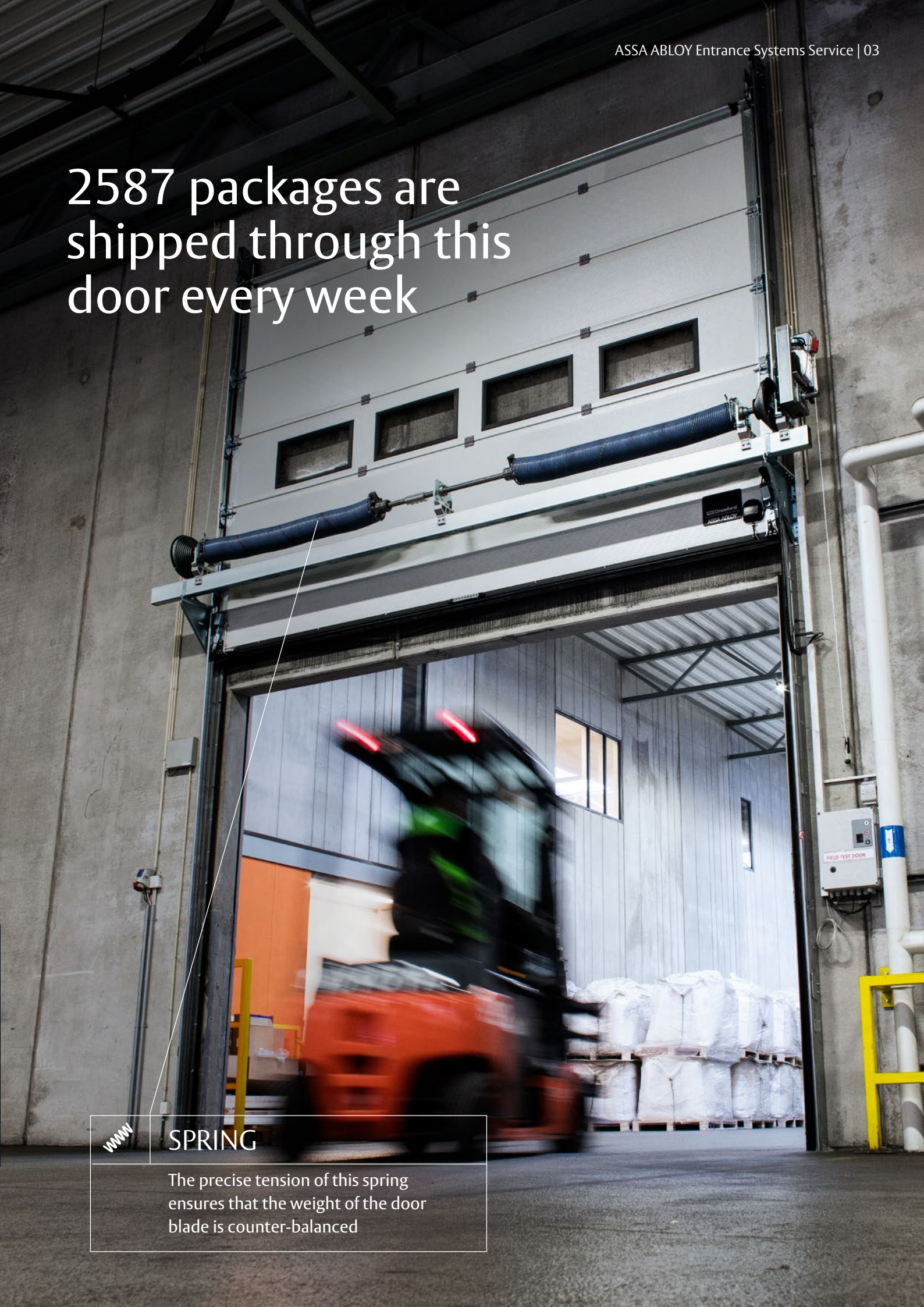


2587 packages are shipped through this door every week



SPRING

The precise tension of this spring ensures that the weight of the door blade is counter-balanced



Expert service only 30 minutes away

Service you can rely on
With an ASSA ABLOY Entrance Systems service agreement, you get service you can rely on. Local teams are on call – usually no more than 30 minutes away – and with a huge inventory of spare parts and the knowledge and expertise of the global leader in door opening solutions, they are ready to keep your doors open. So you can have the confidence to get on with the day to day running of business.

We keep your business running with:

- Fast response to call outs
- Regulatory compliance checks and upgrades
- Servicing of all entrances, even other brands
- Savings on the total cost of your entrances
- Pro-active care using analytics and reports to prevent unplanned downtime

Three levels of priority cover
Whichever service agreement you have, and whether it covers one site or many, our teams do not just service your doors – they also go the extra mile to provide solutions that prolong the life of your doors.

We can ensure reliable, safe and sustainable operations at every entrance under your agreement – and keep your business moving.

Upgrade your service today

Get in touch to talk about your options
Call us at +46 75 68 90 12
sales.entrance@assaabloy.com
assaabloyentrance.com



Pro-active care packages



The ultimate protection
With full coverage, Gold Service enables you to plan and budget your expenses annually.

GOLD Service benefits:

- Spare parts for emergency calls
- Labor and travel costs for emergency calls
- Replacement of components according to preventive maintenance schedule and to fulfil legislative and safety requirements

Added advantages
With cover for all service calls during business hours, Silver Service offers you peace of mind.

SILVER Service benefits:

- Labor and travel costs for emergency calls
- Preventive maintenance

Scheduled service
With scheduled onsite visits, Bronze Service means you know that your doors will be regularly serviced and inspected.

BRONZE Service benefits:

- Preventive maintenance

Included in all packages

- 1–4 scheduled maintenance visits per year
- 24/7 priority service hotline and fast response
- Safety, compliance and quality control checks
- Documentation reports provided on site

2687 customers will pass through these doors each weekend



WHEELS

These wheels make 44,000 rotations a day to ensure smooth opening and closing

ASSA ABLOY e-maintenance™

All your entrance information in one accessible place

Add ASSA ABLOY e-maintenance™ to your service package

ASSA ABLOY e-maintenance™ puts all your entrance information in one accessible place. Easy to use and streamlined to give you direct access to everything from your orders to service appointments to your service spending and product health, ASSA ABLOY e-maintenance™ gives you the power to access your data around the clock.

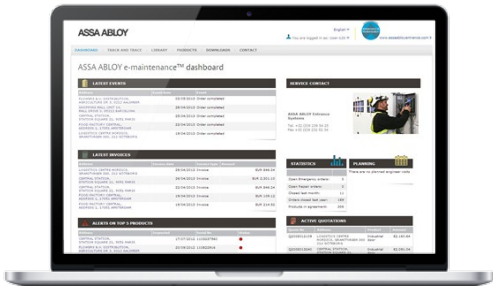
In the event of unplanned downtime ‘near’ real-time information means you can see when a service technician will be on site, even when you are not there. And post-service reports give you the peace of mind that your doors have been serviced and are up and running once again.

Add ASSA ABLOY e-maintenance™ to your service package for up-to-date data and information on your doors with a simple click of a mouse.

Products can be added to a service agreement at any time and can be monitored via the products and agreements overview. 24/7 access to the service history and status of your products helps you ensure your business is ready to meet future needs.

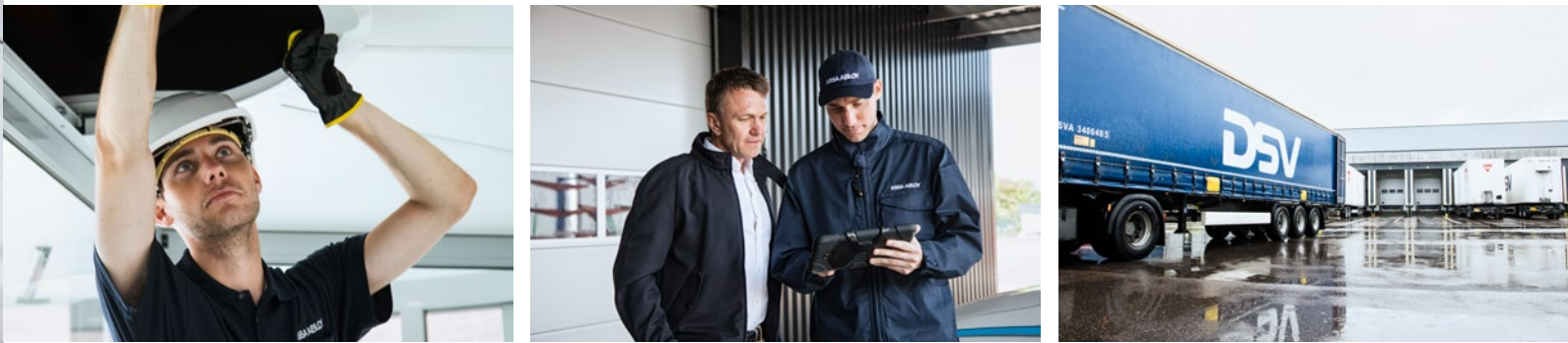
Simply log on to ASSA ABLOY e-maintenance™ for:

- Easy access to real-time data on all your automatic doors
- Planning, order and service information
- Overview that helps you control lifecycle costs
- 24/7 availability*



With ASSA ABLOY e-maintenance™ you will benefit from a quick and convenient overview

**Except during maintenance time*



ASSA ABLOY Entrance Systems is a leading supplier of entrance automation solutions for efficient flow of goods and people. Building on the long-term success of the Besam, Crawford, Albany and Megadoor brands, we offer our solutions under the ASSA ABLOY brand. Our products and services are dedicated to satisfying end-user needs for safe, secure, convenient and sustainable operations.

ASSA ABLOY

ASSA ABLOY Entrance Systems is a division within ASSA ABLOY.

assaabloyentrance.com



Call your local service team

Give us a call at +46 756 890 12

E-mail us at sales.entrance@assaabloy.com

Or contact us through our website
assaabloyentrance.com

Our team is always ready to talk about your entrance solutions.



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